Contacts

Grants Information

Email: grantsinfo@nih.gov

301-945-7573

Monday–Friday, 8:30 a.m. – 5:00 p.m. Eastern

- NIH extramural research and research training programs
- Grant application procedures and process
- Forms submission
- How to obtain information on the OER website

eRA Commons Service Desk

Web: http://grants.nih.gov/support/index.html

Tool Free: 866-504-9552   (Press 1 for eRA Commons, Press 3 for iEdison)

Phone: 301-402-7469   (Press 1 for eRA Commons, Press 3 for iEdison)

Monday–Friday, 7 a.m. – 8 p.m. Eastern (closed on federal holidays)

- Commons registration process
- Status of the application
- Post-submission queries

Grants.gov Contact Center

Web: http://grants.gov

Email: support@grants.gov

800-518-4726

24 hours a day/7 days a week

- Grants.gov registration
- Downloading or navigating forms
- Technical aspects of submitting to the Grants.gov system

Please note that all help desks are closed on Federal holidays

NIH Office of Extramural Research (OER)

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