



Update Your Browser to Continue to use eRA Commons, ASSIST, iEdison, etc.

New security standards will make some browsers incompatible with eRA systems.

eRA has been working on strengthening the security of its modules, web services and websites to the federally mandated 'https' secure connection required for all federal agencies.

The 'https' connection offers "the strongest privacy and integrity protection currently available for public web connections," the Office of Management and Budget wrote in mandating federal agencies adopt this standard by the end of 2016.

Effective November 30, 2016, all eRA modules (eRA Commons, ASSIST, IAR and iEdison), web services and websites will use 'https' secure connections.

What This Means for You

You may need to update your web browser to continue using eRA modules:

- With this policy, some browser versions will no longer work.
- Here is a list of browsers and versions that will still work properly following the update:
 - Chromium® and Google Chrome® version 4.0.211.0 and later
 - Firefox® version 4 and later; with Firefox 17, Mozilla® integrates a list of websites supporting the new protocol
 - Opera® version 12 and later
 - Safari® as of OS X Mavericks
 - Internet Explorer® 11 on Windows® 8.1 and Windows® 7 when KB 3058515 and higher is installed (Released on Windows Update in June 2015)
 - Microsoft® Edge™ and Internet Explorer® 11 on Windows® 10

Where to Find Help

eRA Service Desk

Hours: Mon-Fri, 7 a.m. to 8 p.m. Eastern Time, except for Federal holidays

Online ticketing: <http://grants.nih.gov/support/index.html>

Toll-free: 1-866-504-9552

Phone: 301-402-7469