

## **Contacts**

## **Grants Information**

Email: grantsinfo@nih.gov

301-710-0267

Monday-Friday, 8:30 a.m. – 5:00 p.m. Eastern

- NIH extramural research and research training programs
- Grant application procedures and process
- Forms submission
- How to obtain information on the OER website

## **eRA Commons Service Desk**

Web: http://grants.nih.gov/support/index.html

Tool Free: 866-504-9552 (Press I for eRA Commons, Press 3 for iEdison)
Phone: 301-402-7469 (Press I for eRA Commons, Press 3 for iEdison)
Monday–Friday, 7 a.m. – 8 p.m. Eastern (closed on federal holidays)

- Commons registration process
- Status of the application
- Post-submission queries

## **Grants.gov Contact Center**

Web: <a href="http://grants.gov">http://grants.gov</a>
Email: <a href="mailto:support@grants.gov">support@grants.gov</a>

800-518-4726

24 hours a day/7 days a week

- Grants.gov registration
- Downloading or navigating forms
- Technical aspects of submitting to the Grants.gov system

Please note that all help desks are closed on Federal holidays

NIH Office of Extramural Research (OER)

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