

Maintenance Deployment Process

Presentation to eRA Project Team

April 27, 2004

James D. Tucker
Chief, Systems Quality Assurance
and Interfaces Branch



New Approach to Maintenance Releases

- Fewer Major Releases
- More Frequent Maintenance Releases

Changes this Year

- New Contracts in Place
- Ramp Up
- New Procedures

New Process

- Business Analyst Bundles Maintenance Fixes
- Task Sent to Development Team for Level of effort
- Task Order Manager presents to Change Control Board (CCB)

New Process (continued)

- Post CCB (1 week) LOE Testing
- Baseline Testing LOE
at Test Readiness Review
- Changes based on defects
 - Fix and Retest
 - Possibly remove items

Summary

- New Process/Procedures
- New Staff
- Lessons Learned