

# Performance Tiger Team

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5/13/03

# The Need

- Performance challenges are slowly creeping into production
- Repository of information is increasing
- Number of users is expected to rise
- Need to elevate performance to a primary focus...

# The Team

Role	Personnel
Coordination	Chip Schwartz
Development	Carl Newcomer
Operations	Brad Sachar Lee Brewer
Architecture	Kalpesh Patel
System Test	Carol Fonseca
Analyst	Lana Diggs Tracy Soto

# The Scope

- Immediate Focus – key areas in production that are considered inadequate performers, such as:
  - GCM Performance (1)
  - R&R Report Performance
  - ADB Download Batch Job Performance
- Mid-to-Long-Term Strategy
  - Enhancing performance management prior to production releases

# Present State

- Tracking down Current top 10 performance issues
  - 3 have proposed solution to be further tested
  - 3 are under 2<sup>nd</sup> level analysis
  - 4 – on hold for further information

Questions??